

# **Added Value for Retail**

Platform for Security & Business

**NETAVIS Software 2018** 





# **Challenges in the Retail Sector**



## **Challenges in the Retail Sector**



- Inventory losses in Germany 2016:€ 4 billion or 1,01% of revenue
- Integrate video systems with existing IT infrastructure, security and business applications
- Unleash potential of video analytics

Source: Videoüberwachungssysteme (CCTV) im Einzelhandel 2017 EHI Retail Institute GmbH www.ehi.org



## **Challenges in the Retail Sector**



- Compensate for competitive disadvantage compared to online retailers
- Missing customer information:
  - Customer frequency
  - Customer segmentation
  - Customer behaviour

Source: Videoüberwachungssysteme (CCTV) im Einzelhandel 2016 EHI Retail Institute GmbH www.ehi.org

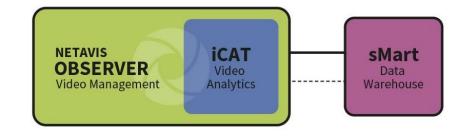




### **One Platform - Three Components**



- **NETAVIS Observer:** a Linux-based video management system.
- iCAT: a versatile video analytics solution integrated into NETAVIS Observer.
- SMart: a data warehouse that stores, processes and visualizes data from Observer, iCAT, and other sensors (e.g. Hella 3D sensors).





# **Observer Video Management**



### **Observer Video Surveillance**



- Loss prevention and inventory shrinkage
- Central and remote monitoring of unlimited subsidiaries
- Live monitoring and recording
- Meets strict data protection requirements
- File export for insurance, police and courts





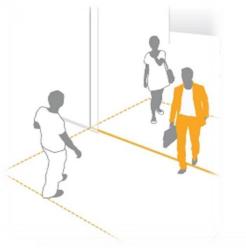
# **iCAT In-Store-Analytics**



### **iCAT Customer Frequency**



- People
- Vehicles
- Traffic Conversion (Outdoor, Indoor, Floors, Zones)





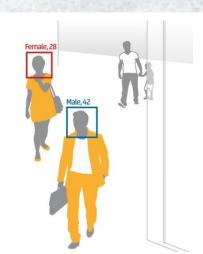




## **iCAT Customer Segmentation**



- Demographic (age, gender)
- Geographic (region, country)





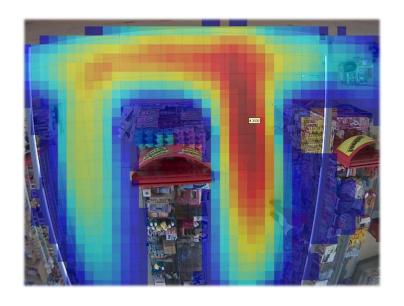




### **iCAT Customer Behavior**



- Movements
- Stops
- Stopping time
- Speed



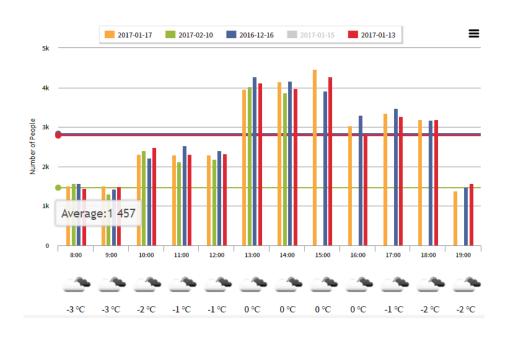


### **sMart Data Warehouse**



#### **sMart Data Warehouse**



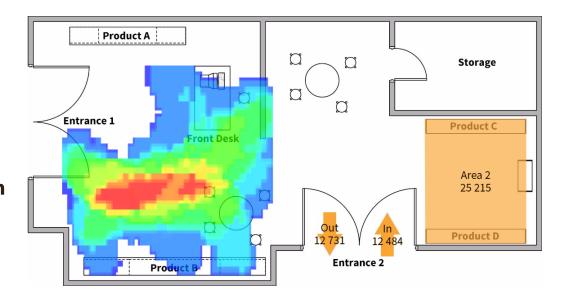


- Collects and stores data from diverse data sources, including iCAT Video Analytics, and transforms it into key performance indicators
- Available as service in the cloud or alternatively as a locally installed solution

### **sMart Data Warehouse**



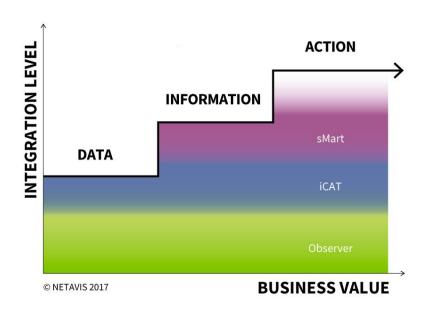
- Individual dashboards
- Automatized PDF reports
- In-store business intelligence
- Fast and easy implementation and adaptability to individual user requirements



## **NETAVIS Technology**



#### **NETAVIS Value Chain**

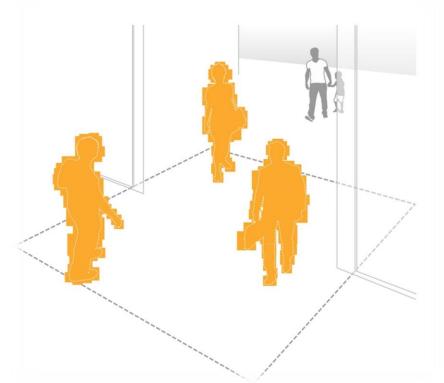


No **Added Value** without Business **Integration** 

### **IP Video and Data Protection**



- Four-eyes-principle
- Privacy mask & Dynamic Privacy Mask
- Camera-server encryption
- Server-client encryption
- Archive encryption
- Strict separation of video images and business data



### **Platform for Security & Business**



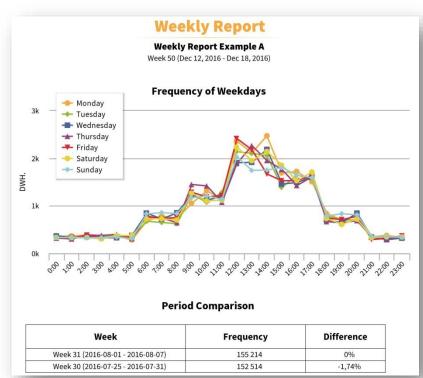
- Re-use of existing infrastructure
- Free choice of various hardware manufacturers
- Integration with existing IT infrastructure
- Scalable, future-proof solution
- Step-by-step extension with additional subsidiaries and functionalities



### **Advantages and Benefits**



- Increased sales
- Optimized staff deployment
- Higher product group frequency
- **Store layout** optimization
- Successful target marketing
- Double return on investment
- **Better customer service**



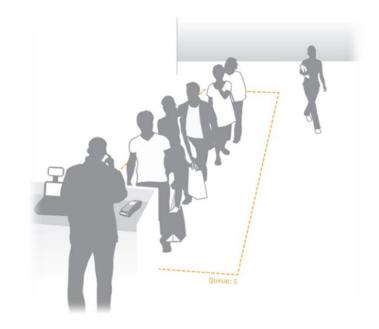
## **Better Customer Service**



#### Service Zone Management

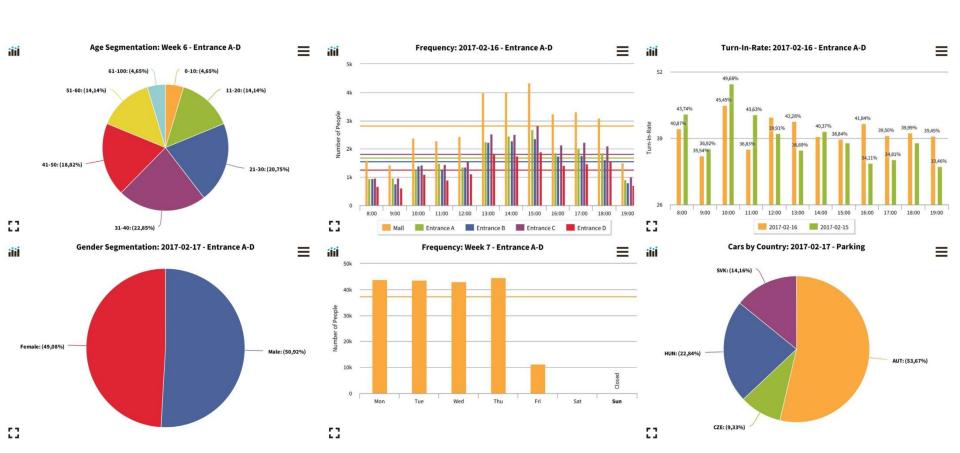


#### Queue Management



## **Collecting Customer Information**







### **Selection of References**





















































